



At NYU Langone Health, we work hard to always give you the best possible care. We also try to keep the cost of your care as low as possible. As health care costs get higher, we look for better ways to provide high quality, patient-centered care.

The Hospital is now part of two improvement initiatives that hope to do just that. As part of these initiatives, NYU Langone has set specific goals to:

- improve efficiency
- decrease unnecessary costs
- provide safe, effective, excellent patient care.

The first initiative works with other hospitals in New York to improve efficiency and quality. All patients are a part of this initiative except those whose care is covered by Medicare and Medicaid.

The second initiative works with the Centers for Medicare & Medicaid Services, the federal agency that manages Medicare. Patients with traditional Medicare who are having total joint replacement surgery, spinal fusion surgery, and cardiac valve surgery at NYU Langone are a part of the Bundled Payment for Care Improvement initiative. Patients in the initiative will be supported by a Clinical Care Coordinator (CCC), who is a registered nurse. The CCC will guide you throughout your stay and will be in contact with you and your doctors and other healthcare providers as you recover. This may include those who provide you with care in rehabilitation facilities or home care agencies.

Both initiatives include systems and tools to monitor and track our progress. If the doctors and the Hospital meet the three goals list above, participating doctors may share the savings in hospital costs.

These initiatives will not negatively affect the quality of your care; in fact, they encourage us to improve the quality of your care. NYU Langone Health has made sure the initiatives follow Federal and State laws.

If you have any questions or concerns about these initiatives, please speak to your doctor.